



MSP Compliance Health Check

Use this one-page checklist to quickly assess your MSP's compliance posture. For each item, check the box if your organization has it covered.

Data Protection & Privacy

- ☐ We have documented policies for data handling and retention.
- ☐ We comply with GDPR, HIPAA, or other relevant regulations.
- ☐ We regularly audit personal and client data storage locations.

Access Control & Identity Management

- ☐ We enforce multi-factor authentication (MFA) on all admin accounts.
- ☐ Role-based access controls are in place.
- ☐ All system access is logged and reviewed periodically.

Backup & Disaster Recovery

- ☐ Daily backups are performed and tested regularly.
- ☐ We maintain a disaster recovery plan with defined RTO and RPO.
- ☐ Backup data is encrypted and stored securely offsite or in compliant cloud infrastructure.

Security Monitoring & Incident Response

- ☐ We have real-time monitoring for system threats.
- ☐ A documented incident response plan is in place.
- ☐ All employees are trained to recognize and report suspicious activity.

Documentation & Policy Management

- ☐ Our compliance policies are reviewed and updated at least annually.
- ☐ Logs and audit trails are retained in line with regulatory standards.
- ☐ All staff are aware of where to access relevant documentation.

Vendor & Supply Chain Risk

- ☐ We assess and document the compliance of our key IT vendors.



☐ Data processing agreements are in place with all cloud and SaaS providers.

☐ We have contingency plans in case of third-party failure or breach.

Total Checks: ____ / 18

✅ 16–18: Great job — your compliance posture is strong.

⚠️ 10–15: You're on the right track — but there's room to improve.

❗ 0–9: Time to take action — your compliance risk is high.

Need help interpreting your results? Contact SYVETTA Global for a free consultation.

Send us an email at sales@syvetta.com with your contact details, and we'll get back to you to schedule a Teams meeting.

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